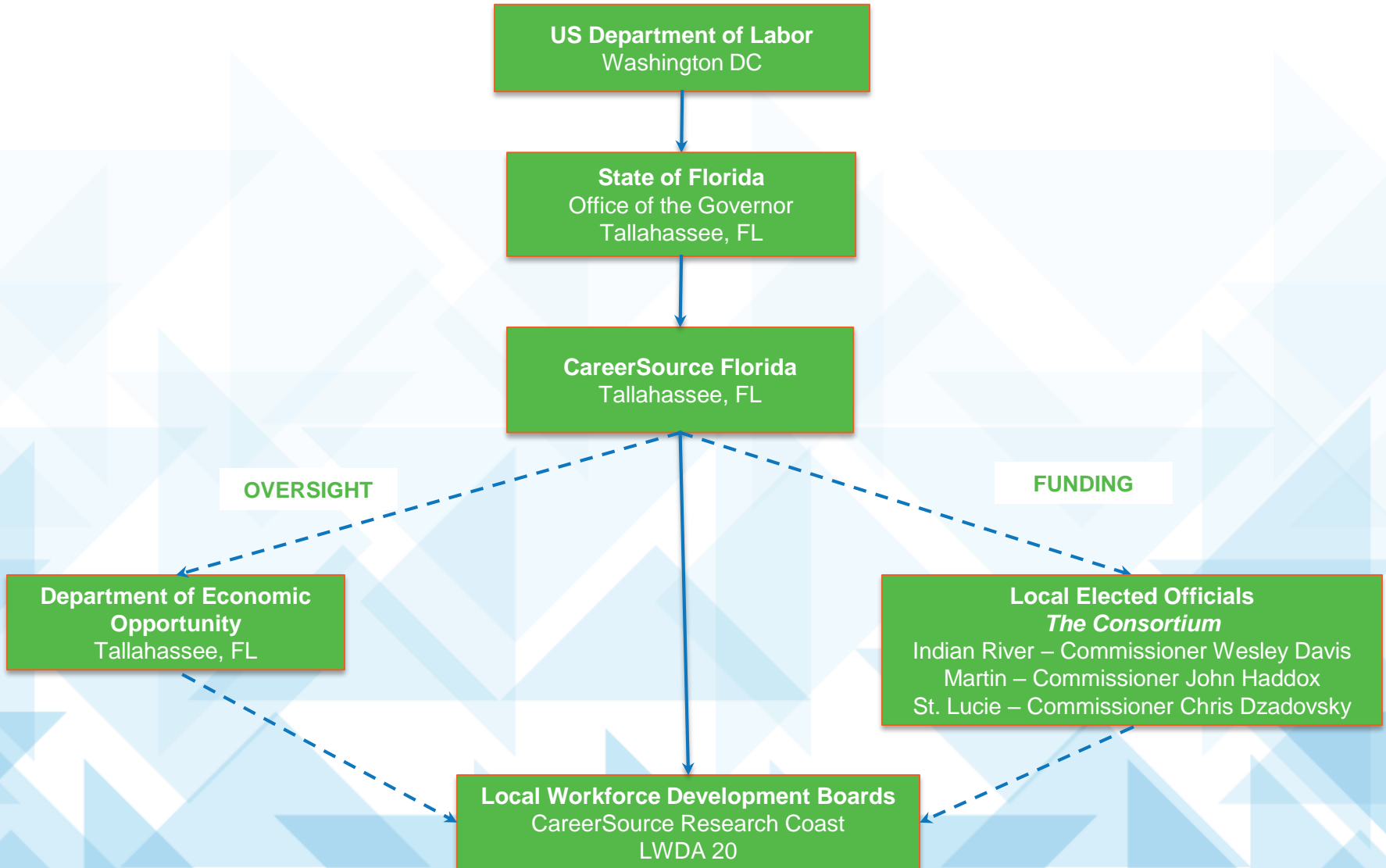


# CareerSource Research Coast:

Providing Opportunities.  
Improving Lives.

# The Workforce Development System



CareerSource Research Coast's Business Services Unit can help you find solutions for your human resource needs, including job postings, recruitments, tax incentives/credits and grants to assist in offsetting the costs of new hires.

- [Open Hyperlink to view a video representing our commitment to Businesses throughout Florida](#)

- The Workforce Development Board of the Treasure Coast, Inc. d/b/a CareerSource Research Coast
  - 501(c)(3) Private, Non-Profit
  - Serves Indian River, Martin & St. Lucie Counties
  - Board of Directors consisting of private business (51%), economic development, education, labor, community and state agency representatives

Business is our customer, career seekers are our clients.

## Vision:

To be the catalyst empowering our communities toward economic success.

## Mission:

Provide Opportunities. Improve Lives.

## Core Values:

*We...*

Operate with utmost **integrity**.

Form **quality partnerships**.

Deliver **excellence** in performance.

Never settle; staying innovative and **embracing change**.

Are **life-long learners**.

Work hard. **Have fun**. No drama.



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# Career Seekers

- Career Center Resources
  - Veterans Priority of Service
  - Equipment for work/school use
  - Staffing Specialists/Recruiters
  - Workshops
  - Services for Target Populations
  - Individualized Career Plans & Pathway Exploration

- **Workshops**
  - Intro to Word Processing
  - EmployFlorida Marketplace
  - Resume Strategies
  - Interview Preparation
  - Computer Basics
  - EmployFlorida Resume Builder
  - Resume Clinic
  - PPN (Professional Placement Network)



## Career Center Locations

### Indian River County

1880 82nd Ave  
Suite 103  
Vero Beach, FL 34986

### Martin County

710 SE Central Pkwy  
Stuart, FL 34994

### St. Lucie County

St. Lucie West  
584 NW University Blvd  
Suite 300  
Port St. Lucie, FL 34986

### Garden City Annex

2102 Avenue Q  
Rooms 16 & 17  
Fort Pierce, FL 34950

## Highlights of WIOA:

- Provides access to high quality training
- Enhances workforce services for the unemployed and other career seekers
- Makes key investments in serving disconnected youth and other vulnerable populations
- Reinforce connections with registered apprenticeships

## General Eligibility/Suitability for Adult/ Dislocated Worker Program

- Adult career seekers
  - 18 years of age at time of application
  - Authorized to work in the US
  - If male, registered for Selective Services
  - Eligible based on family income for the family size
- For dislocated workers, meet the WIOA definition of dislocated worker

### Services:

- Employment Plan
- Training (OJT/Classroom)

2015 -2016 ELIGIBILITY TRAINING PROVIDER LIST												
										*TOL Wage		
										(\$11.00 - \$14.49) = Tier - 2; \$5,000		
										** Subject to changes at the discretion of CSRC, on a quarterly bases. (\$14.50 + per hour) = Tier - 3; \$7,000		
* = High Skill/High Wage as noted by Regional Targeted Occupations List (TOL)												
NAICS Code	High Skill High Wage	TOL Occupational Titles	Program Title	School	Location	Entrance Requirement = = = = = Open Entry Open Exit	Length of Training	Completion Award	*TOL Entry Wage Per Hour	** Tier	Placement Entry Wage per Hour	
		Heating, A.C., & Refrigeration Mechanics & Installers	Heating, Ventilation, Air Conditioning and Refrigeration	Fortis	Port St. Lucie	High School Diploma or GED	16 mo.	AS Degree	\$14.05	(1)	\$5,000	\$18.60
62	*	Radiologic Technologists & Technicians	Medical X-Ray Technician	Fortis	Port St. Lucie	High School Diploma or GED	12 mo.	Diploma	\$18.72	(2)	\$7,000	\$24.36
62	*	Registered Nurses	Nursing (RN)	Fortis	Port St. Lucie	High School Diploma or GED	24 mo.	AS Degree	\$22.53	(2)	\$7,000	\$29.44
		Heating, A.C., & Refrigeration Mechanics & Installers	A.C. Refrigeration & Heating Systems Technology	Indian River State College	Pi. Place - Main Campus	High School Diploma or GED	25 crs.	Certificate	\$14.05	(1)	\$5,000	\$18.06
		Heating, A.C., & Refrigeration Mechanics & Installers	A.C. Refrigeration & Heating Systems Technology	Indian River State College	Pi. Place - Main Campus Vers - Mueller Center	High School Diploma or GED	64 crs.	AAS Degree	\$14.05	(1)	\$5,000	\$18.60
		Heating, A.C., & Refrigeration Mechanics & Installers	A.C. Refrigeration & Heating Systems Technology	Indian River State College	Pi. Place - Main Campus Vers - Gifford Alternative Education Center	TASE Test = = = = = Yes	70 hrs	Certificate	\$14.05	(1)	\$5,000	\$18.00



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# Youth Connections



## General Eligibility/Suitability for Youth Connections Program

- Youth/young adults ages 16-24
  - Income eligibility ~ or ~
  - Specific barriers including: Basic skills deficient in Math or Reading (below 9<sup>th</sup> grade level); Homeless; Runaway; Dropout; Pregnant or parenting youth; Foster care youth; Offender (arrested or convicted of a crime); Disability

## Services:

- Work readiness skills and positive life skills
- Entering post-secondary education
- Developing a career path and job placement
- GED payment/remediation
- Overcoming barriers to employment/support services
- Vocational/Occupational short term training
- Incentives
- Paid internship/work experience

## YESS! Program/Partnership with Vocational Rehabilitation:

- Referrals from School Counselors/ Resource Specialists
- Curriculum based on Work Certified program
  - Communications
  - Work Expectations
  - Money Management
  - Job Search & Preparation
- Module quizzes and program certification exam



**Youth Employment Success Solutions (YESS!)**



Join CareerSource Research Coast's YESS! program to help you learn valuable skills to help you succeed in a job. Improve your skills in areas such as Communication, Work Expectations, and Money Management. So, if you want to learn how to get hired and stay hired, come and join us!

<p><b>Expectations:</b></p> <ul style="list-style-type: none"> <li>• Complete Assignments</li> <li>• Active Participation</li> <li>• Attendance, on time and Ready to Work at the start of class</li> <li>• Commitment to Complete and Earn Your Certificate</li> </ul>	<p><b>8 Week Program</b> Located on Vero Beach High School Campus <b>Every Tuesday: 2:15 - 5:15pm</b></p>	<p><b>What You Get:</b></p> <ul style="list-style-type: none"> <li>• Learn How to Prepare For Employment</li> <li>• Learn About Work Expectations</li> <li>• Professional Attitude Toward the Workplace</li> <li>• Develop a Resume and Interviewing Skills</li> <li>• Learn How to Prepare For In-Demand Careers</li> </ul>
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Join the YESS! Program and start learning the Work Skills that will make you successful!

See your School Counselor or Resource Specialist for a referral to get started!

An equal opportunity employer/recruiter. Auxiliary aids and services are available upon request to individuals with disabilities.



# Employer Services



We serve employers by providing practical business and workforce solutions to:

- Build a Stronger Skilled Workforce.
- Increase Productivity.
- Increase Profitability.



- ✓ Job Postings.
- ✓ Recruiting, Screening and Referrals to your open positions.
- ✓ Behavioral and Proficiency Assessments for potential hires.
- ✓ Labor Market Analysis/Wage Surveys/Labor Projections.
- ✓ Assessment Testing for current employees.
- ✓ On-site/Off-site Hiring Events and Job Fairs.
- ✓ Soft Skills Training.
- ✓ On-The-Job Training Grants.
- ✓ Reduction in Workforce Assistance/Services.
- ✓ Employed Worker Training/Retention-Based Programs.
- ✓ Federal Bonding Program.
- ✓ Use of Interview & Conference Rooms.
- ✓ Recruitment of Veterans and Military Families.

### On the Job Training (OJT)

50% reimbursement for the new hire's wages during training.

- ✓ You make the hiring decision.
- ✓ You determine the job performance standards.
- ✓ Training is aligned with skills required for the occupation.
- ✓ You realize gains in productivity as participants learn on the job.
- ✓ You receive a reimbursement of wages for individuals you hire.

### Employed Worker Training (EWT) 50% reimbursement of the training costs

- ✓ Assists you with the costs of training current employees.
- ✓ Pick vendor of choice to provide training.
- ✓ Training must lead industry recognized credential.

# Internships

We are seeking to connect employers with those in need of an internship opportunity.

- ✓ Internship duration-480 Hours
- ✓ Wages must be between \$12 to \$22 per hour
- ✓ We cover both Wages and Workers' Compensation

## Internships

### Sample Targeted Occupations

- Manufacturing
  - Machinists
  - Fabricators
  - Assemblers
- Skilled Trades
  - Carpenters
  - Welders
  - HVAC Technicians
- Health Care
  - LPNs
  - RNs
  - Surgical Tech
  - Physical Therapist Assistants

*Hiring someone as an intern is the most effective way to evaluate their potential as a full-time employee!*



# Account Managers

## Indian River County

Carolyn Thornton Nelson  
1-866-482-4473 Ext.605  
cnelson@careersourcerc.com

## Martin County

Dawn Riccardi  
1-866-482-4473 x606  
driccardi@careersourcerc.com

## St. Lucie County

Michelle Glass  
1-866-482-4473 x615  
mglass@careersourcerc.com

## Veterans Employment Representative

Victor Melendez  
1-866-482-4473 x510  
vmelendez@careersourcerc.com

## Veterans Employment Representative

Scott Bray  
1-866-482-4473 x509  
sbray@careersourcerc.com

## Lead Regional Account Manager

Michelle Glass  
1-866-482-4473 x620  
mglass@careersourcerc.com



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# Questions?